

No network after restarting the telecom terminal box



Overview

Once you release the button, your ONT will restart and restore its default settings. You may need to reconfigure your router, phone, or TV settings after resetting your ONT. An ONT box, also known as an Optical Network Terminal, is a device that converts optical signals from your internet service provider's (ISP) fiber-optic network into electrical signals that your devices can understand. It's usually installed at your home or business by your ISP and serves as the. Due to inactivity, your session will end in approximately 2 minutes. Extend your session by clicking OK below. Heck, sometimes you can get back up to speed just by tightening the coaxial cable on a cable modem. We'll always tell. The most common causes of this are loss of power to the fiber terminal (ONT) or an unplugged network cable.



Article Content

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Persistent issues include continuous connectivity drops, slow internet speeds despite no known network issues, or frequent error messages on your ONT device. Another sign is if your ONT ...

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Before troubleshooting your ONT, we recommend checking for an outage in your area and restarting your router. If that does not resolve your internet issue, you can follow these instructions to check the ...

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Contact Us

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